

AFGHANISTAN RELIEF FAQ'S

Q: What's our charity rating on Charity Navigator (CN)?

For the past 10 years in a row, HHRD has been awarded a Top Four-Star rating from this credible independent entity. In a letter received in May 2021 from Michael Thatcher, President & CEO of CN, he stated: "Based on the most recent information available, we have issued a new rating for your organization. We are proud to announce Helping Hand for Relief and Development has earned our tenth consecutive 4-star rating. This is our highest possible rating and indicates that your organization adheres to sector best practices and executes its mission in a financially efficient way. Attaining a 4-star rating verifies that Helping Hand for Relief and Development exceeds industry standards and outperforms most charities in your area of work. Only 3% of the charities we evaluate have received at least 10 consecutive 4-star evaluations, indicating that Helping Hand for Relief and Development outperforms most other charities in America. This exceptional designation from Charity Navigator sets Helping Hand for Relief and Development apart from its peers and demonstrates to the public its trustworthiness."

Please visit our profile on Charity Navigator's [website](#) for the most recent score.

Q: How are the funds for the Afghanistan Emergency campaign sent and used?

The money received by our donors will be used to fund our operations in Afghanistan. The emergency fund is used to provide temporary shelter, food, clothing and medical support. One of our main goals in Afghanistan is to reduce the suffering of internally displaced persons (individuals forced or compelled to leave their home). Our emergency funding is used to assist them and others suffering from this crisis.

HHRD strictly follows the guidelines set by the USA Office of Foreign Assets Control (OFAC), and Department of the Treasury. OFAC has issued General Licenses 14, 15, 16, 17, 18, & 19 for various entities, including NGOs like HHRD to work in Afghanistan, and enabling the transfer of funds to our bank.

Q: What's HHRD's history in the affected area?

Since 2014, HHRD has provided aid to over 240,000 beneficiaries in Afghanistan through various programs aiming to reduce human suffering in the region. These programs include orphan support, skills development and education, food and nutrition support, water sanitation and hygiene and emergency relief.

Q: What makes HHRD different from other nonprofits?

HHRD ensures your contribution reaches those who need it most, thanks to the successful implementation of a variety of programs in Afghanistan over the course of seven years. To ensure that all donations are properly managed and disbursed to the intended causes, we use our own regional staff and offices in Afghanistan to oversee operations.

Q: How does HHRD work with companies and foundations?

HHRD has a Matching Gift program where corporations match employee donations to our organization so we can double the amount of help we offer those in need. If you volunteer with us, your employer may also provide us with a grant as a way to recognize your ongoing support.

For more information, please visit our [website](#).

Q: How will HHRD keep me updated about how my donation is used?

HHRD will provide updates regularly on our website. Programs and projects updates are shared on a daily basis across our social media platforms, such as Facebook, LinkedIn, website, and so on. You can also subscribe to our newsletter which will provide updates on all of our programs throughout the year. For more information we ask that our donors call our head office at **(313) 279-5378**, or you can email us at info@hhrd.org

Q: How long will it take for my donation to make an impact in Afghanistan?

All donations will be effectively used to aid disaster affected areas within 6 to 15 months. However, certain circumstances will allow donations to be utilized significantly earlier. Due to HHRD's presence within Afghanistan, we are able to respond to disasters immediately, when needed.

Q: I saw there is a fee on donations to Helping Hand for Relief and Developments disaster funds. Can you explain that fee?

HHRD's goal is to keep our costs minimal to our donors. Currently our administrative and fundraising costs are roughly 10% of all donations received. For a full picture of our expenses, please visit our Reports section on our [website](#).

Q: How do I know I can trust my donation with HHRD?

HHRD commits to upholding a standard of excellence in regards to managing the funds donors have provided to us. This standard of excellence is expressed by the evaluations of auditors, Charity Navigator and the Better Business Bureau. Our internal standards and procedures are highly monitored.

Note: HHRD abides by the laws and regulations that affect the nonprofit sector within the United States and internationally.

Q: Can I donate goods, such as bottled water or medical supplies, through HHRD to support relief efforts?

HHRD has an In-kind Gifts program where we collect certain goods at our local offices within the United States. We collect and ship the following items: Summer/winter clothing, shoes, blankets, scarves, certain boxed food items and household goods. To find an office near you please visit our [website](#).